

New Fraud Alert Messages



At Iowa State Savings Bank, you are our number one priority and we are dedicated to keeping your account safe. That's why we have added Text Fraud Alerts as part of our debit card protection program.

How it Works

Cardholders will receive a text alert seconds after suspicious activity is detected on your debit card. If you are unable to receive a text alert, you will receive an automated phone call.

Your Response

You can confirm or deny the activity by responding "Yes" or "No" to the alert message.



Respond "No" if you did not make the transaction and the activity is fraudulent.

Your card will automatically be blocked and you will quickly receive a phone call from a Shazam Fraud Specialist.



Respond "Yes" to confirm you made the transaction.

You can continue to use your card as normal.

Save These Numbers



Text message alerts from:

72718



Automated phone call from:

855-219-5399



For questions or to report fraud call us:

888-508-0142



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